

Obtaining a HPC account

All people associated with JCU research activities will be given access to HPC resources via [Service-Now](#) or by contacting the [IT HelpDesk](#).

The following list contains classes of current HPC resource users:

- Academic staff
- Postgraduate, research student
- Any JCU person approved by a verified research supervisor/collaborator.
- Non-JCU people working in collaboration with JCU researchers *may* be granted access to JCU HPC facilities. A senior JCU researcher will be required to approve such access.

The process for latter two categories of HPC users takes significantly longer than for the first two categories of HPC users.